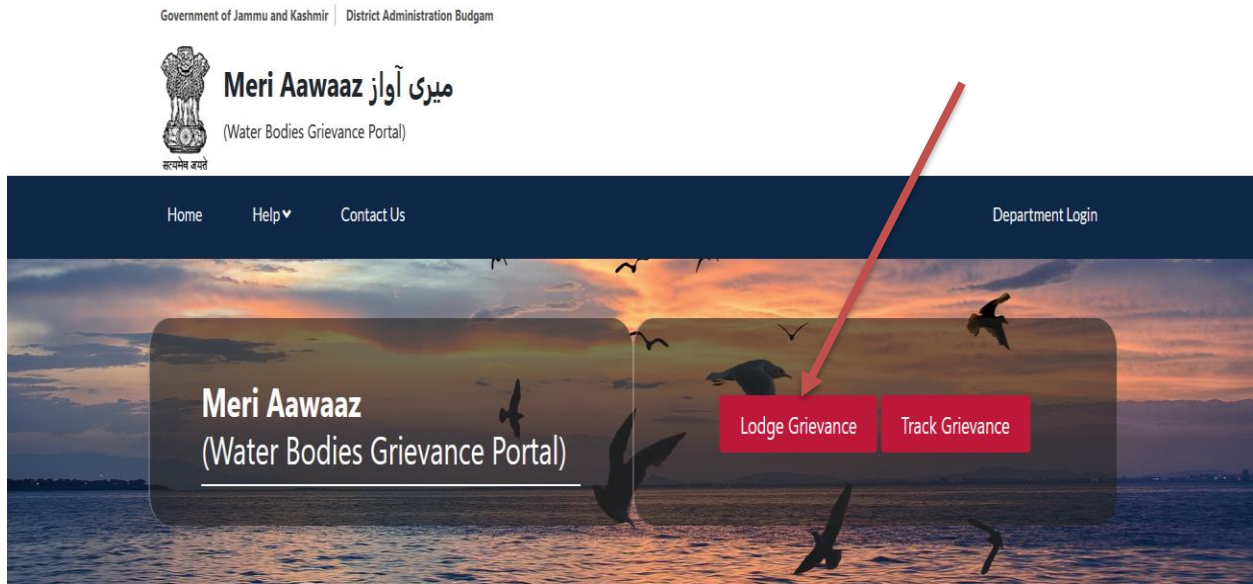


Meri Aawaaz

How to lodge Grievance (Instructions for Citizens)

Steps for Lodge Grievance

1. Visit <https://budgam.jk.gov.in/meri-aawaaz>
2. Click on lodge grievance button as shown below.



3. After clicking on Lodge Grievance, you will be redirected to a new page as shown below



Personal Details

Name:

Mobile:

Email address:

Address:

Grievance Details

Select Grievance Type:

Select Block:

Select water body:

Grievance Description:

Grievance related document (if any): * Max size 5MB (pdf, image)

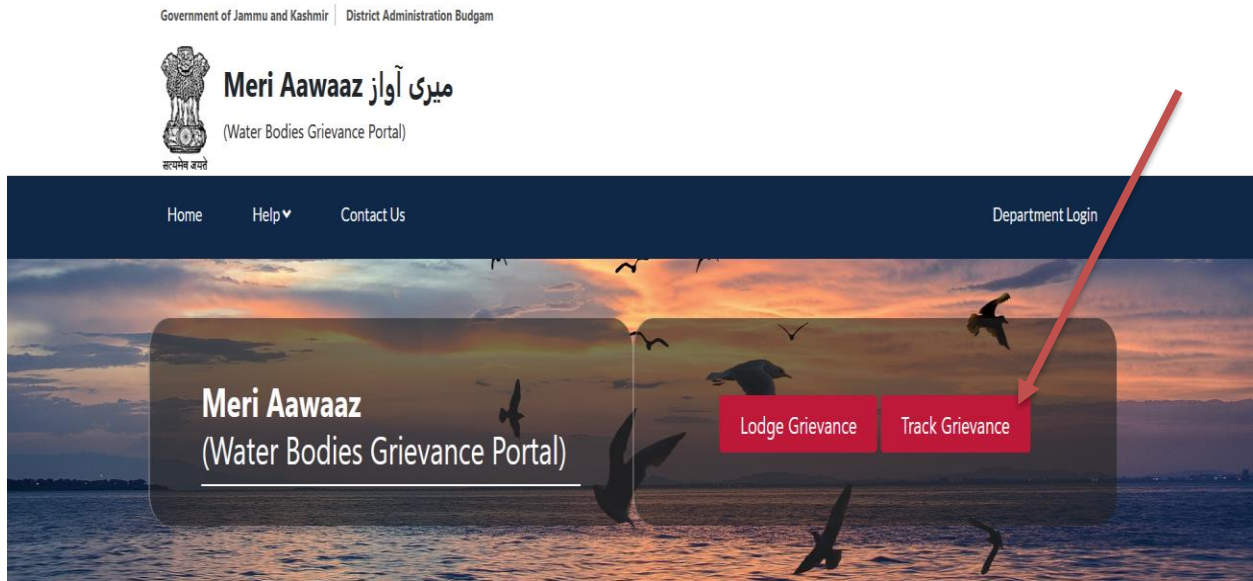
4. Provide your personal details like name, mobile, email and address. After that select grievance type (Suggestion or Grievance), choose block in which the water body is present and select the particular water body for which you want to lodge grievance and provide the description of your grievance. You can also provide any document (pdf or image) related to your grievance. Finally click on submit button. After successful submission a unique Grievance Id will be generated and displayed in popup message as shown below.

Your details have been submitted successfully. Grievance Id is: BUD20210005. Keep this noted for future reference. 1

Keep this Grievance Id noted for future reference and tracking.

Steps for Tracking Grievance

1. Visit <https://budgam.jk.gov.in/meri-aawaaz>
2. Click on track grievance button as shown below.



3. After clicking on Track Grievance, you will be redirected to a new page as shown below

Government of Jammu and Kashmir | District Administration Budgam



Meri Aawaaz میری آواز

(Water Bodies Grievance Portal)

Home

Help ▾

Contact Us

Department Login

Home / Track

Mobile:

Grievance Id:

Submit

4. Provide mobile number which you provided at time of lodging grievance also provide Grievance Id and click on submit button.
5. Details regarding grievance will be visible at the bottom of the window as shown below. Remarks given by officer along with date will as be visible.

Mobile:

Grievance Id:

Submit

Grievance Details

Grievance Id:	BUD20210001	Applicant Name:	Test user
Status:	Not Closed	File:	View
Description:	Testing the grievance system for functionality		

Sno.	Remarks	Remarks By	Remarks date
1	The grievance has been redressed	ACD	30-05-2021
2	Kindly revisit the grievance	ACR	30-05-2021
3	Redressed	ACD	30-05-2021